Agile Coaching Assessment Checklist

Category	Junior Agile Coach	Agile Coach	Agile Product Coach	Agile Portfolio Coach
Facilitator	Individual Facilitation	Team Facilitation	Product Facilitation	Portfolio Facilitation
 Focus on outcomes without advice Owns process of collaboration Independent of the outcomes Bridge empathy between parties 	 Focus on developing individual goals Apply individual collaboration Encourage use of individual practices Facilitate individual communications 	 Focus on developing team goals Apply team-level collaboration Encourage use of team practices Facilitate team communications 	 Focus on developing product goals Apply product-level collaboration Encourage use of product practices Facilitate product communications 	 Focus on developing portfolio goals Apply portfolio-level collaboration Encourage use of portfolio practices Facilitate portfolio communications
Trainer	Individual Training	Team Training	Product Training	Portfolio Training
 Develop skills through instruction Develop formal learning outcomes Formal structure 	 Teach teamwork, values, principles Establish personal goals/objectives Reinforce individual practices/ tools 	 Teach team methods, practices, tools Establish team goals and objectives Reinforce team practices and tools 	 Teach product frameworks and tools Establish product goals/objectives Reinforce product practices/ tools 	 Teach portfolio frameworks/ tools Establish portfolio goals/objectives Reinforce portfolio practices/ tools
Consultant	Individual Consulting	Team Consulting	Product Consulting	Portfolio Consulting
 Develop frameworks and toolkits Advice based on skills and expertise Diagnostician Problem solving 	 Develop personal agile assessments Use observation to advise individuals Apply self improvement diagnoses Encourage individual problem solving 	 Develop agile team assessments Use observation to advise teams Apply team improvement diagnoses Encourage team problem solving 	 Develop agile product assessments Use assessments to advise products Use product improvement diagnosis Encourage product problem solving 	 Develop agile portfolio assessments Use assessments to advise portfolios Use portfolio improvement diagnosis Encourage portfolio problem solving
Mentor	Individual Mentoring	Team Mentoring	Product Mentoring	Portfolio Mentoring
 Focus on developing a "how to" Advice based on experience Develop "trusted advisor" status 	 Show how to apply agile values Apply informal agile knowledge Establish trust with individuals 	 Show how to apply agile practices Apply formal agile experience Establish trust with teams 	 Show how to apply agile frameworks Apply proven agile experience Establish trust with products 	 Show use of portfolio frameworks Apply proven agile leadership Establish trust with portfolio leaders
Coach	Individual Coaching	Team Coaching	Product Coaching	Portfolio Coaching
 Focus on developing shared goals Open access to supporting resources Change mindset and behaviors 	 Establish shared collaborative goals Establish shared data repositories Instill rudimentary agile thinking 	 Establish collaborative team goals Establish shared teamwork tools Instill agile team practices and tools 	 Establish collaborative product goals Establish shared product tools Instill agile product practices/ tools 	 Establish collaborative portfolio goals Establish shared portfolio tools Instill agile portfolio practices/tools
Counselor	Individual Counseling	Team Counseling	Product Counseling	Portfolio Counseling
 Manage dysfunction and conflict Focus on listening Treat symptoms Reinforce positive behaviors 	 Manage individual conflict resolution Develop individual listening skills Focus on low hanging fruit/fast fixes Encourage power of positive thinking 	 Manage team conflict resolution Apply team-level collaborative tools Focus on fixing team level issues Maintain positive team environment 	 Manage product conflict resolution Use product-level collaborative tools Focus on fixing product level issues Maintain positive product culture 	 Manage portfolio conflict resolution Use portfolio collaborative tools Focus on fixing portfolio issues Maintain positive portfolio culture
Change Agent	Individual Change Agent	Team Change Agent	Product Change Agent	Portfolio Change Agent
 Embed change into the system Develop formal paths for change Organizational design Visible champion of change 	 Focus on agile adaptability to change Apply communication to solve issues Establish collaborative work patterns Master agile values and principles 	 Focus on team level change practices Use change management practices Apply small cross functional teams Master agile methods and tools 	 Use of product change practices Use change management events Apply team of team structures Master agile frameworks and tools 	 Use on portfolio change practices Establish change governance Apply portfolio governance teams Master agile portfolio thinking
Lean Leader	Individual Lean Leadership	Team Lean Leadership	Product Lean Leadership	Portfolio Lean Leadership
 Develop people Promote life-long learning Minimize constraints Inspire and align people Focus on KAIZEN Set guiderails Manage the system 	 Work with willing participants Develop individual skills Reinforce time-boxed thinking Promote value of agile thinking Focus on personal improvements Create individual operating principles Encourage individual adaptability 	 Work with willing teams and groups Develop skills of teams and groups Reinforce iterative development Promote value of agile teams/groups Focus on team-level improvements Establish team operating principles Use team or group level adaptability 	 Work with willing products/projects Develop product team of team skills Reinforce quarterly planning Promote value of agile products Focus on product improvements Apply product operating principles Use product level adaptability 	 Work with willing portfolios Develop portfolio team skills Reinforce roadmap planning Promote value of agile portfolios Focus on portfolio improvements Apply portfolio operating principles Use portfolio level adaptability

CONSULTANT

- Focus on developing frameworks
- and toolkits Advice based on skills and
- expertise
- Diagnostician

